

Neurotrauma Resources

(Brain Injuries, Stroke, Spinal Cord Injuries)

For: Hawaii Island

Prepared by:

Pacific Disabilities Center

Hawaii Neurotrauma Registry Project

(808) 692-1370

pacdisct@hawaii.edu

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Supports**

<https://health.hawaii.gov/nt/>

General Assistance – Hawaii County

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Note: Resources listed here serve the island of Hawaii, but may have a physical presence and contact information for Oahu only.

This is a listing of a wide range of resources, including those having to do with air travel, assistive technology, benefits, caregivers, disabilities, emergency notifications, employment, energy assistance, financial assistance, financial counseling, food assistance, household safety, housing, independent living services, insurance, legal aid, pill reminder services, service animals for those who are not blind, and services for women and children.

“Assistive technology” mean any kind of equipment or device or system that helps a person who has a disability. These are things like wheelchairs, walkers, glasses, hearing aids, computer screen magnifiers, ramps, special handles and grips, lights on telephones, closed captioning on TV and movie screens, and more.

“Independent living,” for persons with disabilities, means having equal opportunities, self-respect, being able to decide things for themselves, and advocating for themselves, among other things.

Aloha Independent Living Hawaii

Aloha Independent Living Hawaii (AILH) serves persons with disabilities on all islands. Services are free and the only eligibility requirement is that consumers must be a person with a disability. They provide five core services: 1) Information and referral; 2) peer counseling; 3) advocacy; 4) independent living skills; and 5) transition (young people with disabilities transitioning to employment, further education, or independent living, or helping people transition from health care facilities back to community-based living or help people avoid entering institutions.

94-909 Kau'Olu Place

Waipahu, HI 96797

(800) 385-2454

<https://alohailhawaii.org/>

American Job Center (One-Stop Center)

427 Kilauea Avenue

Hilo, HI 96720

(808) 935-6527

Assistive Technology Resource Center

200 N. Vineyard Blvd., Suite 430

Honolulu, HI 96817

(808) 531-7110

atrc-info@atrc.org

<https://www.atrc.org/contact-us/>

Big Island Housing Foundation

A not-for-profit housing foundation for affordable housing interests in the County of Hawaii.

688 Kinoole Street, Suite 102

Hilo, HI 96720

(808) 969-3327

<https://bigislandhousing.com/contact-us/>

Carrier Alert Program (not available in all areas)

Carrier Alert is a cooperative community service program to monitor the well-being of elderly and disabled mail patrons. As one of the few—and some days only—point of human contact for home-bound patrons, letter carriers are particularly attuned to signs that could mean an accident or illness.

When a volunteer carrier notes something unusual concerning a patron registered with Carrier Alert, he or she reports it to a postal supervisor or other designated individual who in turn contacts the sponsoring local agency. They check on the person and if something's wrong, contact family, police or emergency services as appropriate.

<https://www.nalc.org/community-service/carrier-alert>

Catholic Charities Hawaii

Housing placement and homelessness prevention programs.

Hawaii: (808) 935-HOPE (4673)

<https://www.catholiccharitieshawaii.org/>

Consumer Credit Counseling Service of Hawaii

1164 Bishop Street, Suite 1614

Honolulu, HI 96813

(808) 531-3225

County of Hawaii – Office of Housing and Community Development

Housing Choice Voucher (Section 8) Program, Family Self-Sufficiency (FSS)

Program, Homeownership Option Program (HOP), Tenant Based Rental

Assistance (TBRA) Program, Residential Repair Program (RRP), Youth Programs,

Adult & Dislocated Worker Programs

<https://www.hawaiicounty.gov/departments/office-of-housing>

Department of Human Services

<http://humanservices.hawaii.gov/>

Disability and Communication Access Board (DCAB)

DCAB provides public advocacy for persons with disabilities, establishes guidelines for the design of buildings and facilities on behalf of the State and counties, issues administrative rules for the utilization of communication access services, and administers the statewide program for the issuance of parking placards to disabled persons.

1010 Richards Street Room 118

Honolulu, HI 96813

(808) 586-8121

TTY: (808) 586-8162

dcab@doh.hawaii.gov

<http://health.hawaii.gov/dcab>

Division of Vocational Rehabilitation Hawaii Branch

The Division of Vocational Rehabilitation (DVR) provides services to Hawai'i community members who experience barriers to employment due to a physical or cognitive disability. Staff assist job seekers with disabilities prepare, secure, and retain competitive employment in an integrated work setting.

Hilo Section

75 Aupuni Street, Room 110

Hilo, HI 96720

(808) 974-6444

<http://humanservices.hawaii.gov/vocationalrehab/>

Kona Section

75-5722 Kuakini Highway, Suite 213

Kailua-Kona, HI 96740

(808) 323-0025

<http://humanservices.hawaii.gov/vocationalrehab/>

Fair Housing Enforcement Program at the Legal Aid Society of Hawai`i

The Fair Housing Enforcement Program is a unit within the Legal Aid Society of Hawaii that specifically handles housing discrimination matter in Hawaii. Their jurisdiction covers legal matters throughout the entire state of Hawaii.

924 Bethel Street

Honolulu, Hawaii 96813

Oahu Hotline (808) 536-4302

Neighbor Islands Hotline toll free 1-866-527-3247

<https://www.fairhousinghawaii.org/>

<https://lawhelp.org/hi>

General Assistance (GA), State of Hawaii

Provides cash benefits for food, clothing, shelter, and other essentials to adults ages 18 – 64, without minor dependents, who are temporarily disabled and do not qualify for Social Security. To be eligible, the adult must have little or no income, not qualify for a federal category of assistance, and be certified by a Department of Human Services medical board to be unable to engage in any substantial employment of at least thirty hours per week for a period of at least 60 days.

<http://humanservices.hawaii.gov/bessd/ga/>

Government Benefits Finder

An online tool that makes it easier for consumers to find information on government benefits.

<https://www.benefits.gov/benefit-finder>

Hawaii Unemployment Insurance (UI)

To apply for state unemployment benefits.

UI call center: (833) 901-2275

<https://labor.hawaii.gov/ui/>

Hawaiian Community Assets

Financial counseling, rental counseling, pre-purchase counseling, post-purchase counseling, and foreclosure prevention counseling.

200 N. Vineyard Blvd., B140

Honolulu, HI 96817

Honolulu: (808) 587-7886

Hilo: (808) 934-0801

Anahola: (808) 632-2070

Hawaii County Office of Housing and Community Development**Big Island Workplace Connection**

<http://www.hireabilitieshawaii.org/resource/big-island-workplace-connection/>

Hilo Office

1990 Kinoole Street, Suite 102

Hilo, HI 96720

(808) 981-2880

Kona Office

74-5565 Lihia Street, Building C, Bay 4

Kailua-Kona, HI 96740

(808) 327-4770

Hawaii Disability Rights Center (HDRC)

HDRC is authorized to administer Federal Protection and Advocacy Programs for: Individuals with Mental Illness, Individual Rights, Individuals in Need of Assistive Technology, Beneficiaries with Representative Payees, Beneficiaries of Social Security, Individuals with Traumatic Brain Injury, Voter Access, and Client Assistance Program.

1132 Bishop Street, Suite 2102

Honolulu, HI 96813

(808) 949-2922

info@hawaiidisabilityrights.org

<https://www.hawaiidisabilityrights.org/>

Hawaii Energy

A free energy-saving program for single-family homes and multifamily properties. Energy saving items include, but are not limited to, energy efficient lighting, high pressure, high-efficiency showerheads and kitchen and bathroom faucet aerators, and smart power strips. They may be able to help with energy efficient appliance purchases. They offer a free custom education program, "Energy Unplugged," and a custom incentive program for new residential construction and rehabilitation projects that incentivizes the design and development of new or rehabilitated dwellings covering lighting, appliances, HVAC, thermostats, and whole house fans.

(808) 537-5577

(877) 231-8222 (toll free)

HawaiiEnergy@honeywell.com

<https://hawaiienergy.com/forhomes/es4h>

Hawaii Fido Services Dogs

Provides trained service dogs to people with disabilities other than blindness in Hawaii and related education to the community.

59-790 Kamehameha Highway

Haleiwa, HI 96712

(808) 638-0200

<https://www.hawaiifido.org/>

Hawaii Public Housing Authority

The Hawaii Public Housing Authority helps provide Hawai`i residents with affordable housing and shelter without discrimination.

1002 North School Street

Honolulu, Hawaii 96817

(808) 832-4692

TTY (808) 832-6083

<http://www.hpha.hawaii.gov/index.html>

Helping Hands Hawaii

2100 N. Nimitz Highway
Honolulu, HI 96819

Emergency assistance:

Intake line: (808) 440-3835

Program assistant: (808) 440-3836

Punawai Program

Intake line: (808) 440-3804

Housing and Urban Development (HUD)

Foreclosure avoidance counseling. For a list of HUD counseling agencies located in Hawaii, go to:

<https://apps.hud.gov/offices/hsg/sfh/hcc/fc/index.cfm?webListAction=search&searchstate=HI&filterSvc=dfc>

Island Skill Gathering

Local access on all islands to assistive technology.

472 Kanaina Avenue

Honolulu, HI 96815-4225

(808) 732-4622

lsghawaii808@twc.com

<http://isghawaii.com/>

Kaiser Permanente Medical Financial Assistance Program

For Kaiser members having trouble paying their medical and pharmacy expenses.

<https://about.kaiserpermanente.org/community-health/communities-we-serve/hawaii-community/medical-financial-assistance-program>

Kupuna Caregivers Program

In July 2017 Governor David Ige signed into law, HB 607 appropriating \$600,000 to the Executive Office on Aging (EOA) to establish the Kupuna Caregivers program, aimed at supporting working caregivers. Recognizing the tremendous contributions of caregivers, the bill provides financial assistance to support employed caregivers to remain in the workforce, provided certain criteria are met. EOA and the county Area Agencies on Aging are working to develop and implement the program. EOA plans to launch the Kupuna Caregivers program in 2018.

https://hawaiidrc.org/Portals/AgencySite/KCG%20Info%20sheet%20071117_FINAL.pdf

Low Income Home Energy Assistance Program (LIHEAP), State of Hawaii

Provides heating and / or cooling assistance to needy Hawaii household by assisting with a one-time payment towards their utility bill.

(808) 586-5734

Efurtado-fischer@dhs.hawaii.gov

<http://humanservices.hawaii.gov/bessd/liheap/>

Mediation

Kuikahi Mediation Center

101 Aupuni Street, Suite PH 1014 B-2

Hilo, HI 96720

1-808-935-7844

info@hawaiimediation.org

<https://hawaiimediation.org>

West Hawaii Mediation Center

PO Box 7020

Kamuela, HI 96743

(808) 855-5525 or (808) 326-2666

info@whmediation.org

<https://whmediation.org>

MyMedisafe

A free app for iPhones and smart phones that provides free pill reminder services. A caregiver can be added who will be notified in case the person misses a dose. Daily, weekly, and monthly reports are available from the app and on wearable devices. All medicines, doses, report, appointments, etc., can be kept on MyMedisafe.

<https://www.mymedisafe.com/>

National Council on Aging – Benefits Check-up

Search a database of more than 2,500 federal, state, and local program that can help kupuna with prescription drug costs, health care, food, utilities, and other basic needs.

<https://www.benefitscheckup.org/>

Project Dana Home Safety Program

The program provides an initial home assessment visit, educational information on home safety, recommendations for possible home modifications, and a follow-up home assessment. For more information or to request a free Home Safety Assessment, contact Mike Hirano at Project Dana at (808) 945-3736.

Project Dana Persons in Need (PIN) Funds for Seniors

Special fund for seniors (65 and older) available that support frail elderly to “age in place” at home and in the community. Services are offered in the areas of transportation, respite, and de-cluttering. Please call Project Dana at (808) 945-3736 for more information and to learn if you qualify for these services.

Pūnāwai Program by Helping Hands Hawaiʻi

The Pūnāwai Program is a statewide Office of Hawaiian Affairs (OHA)-funded program that assists Native Hawaiian beneficiaries with services designed to help individuals and families stabilize their living situations/lives and work towards self-sufficiency in the future.

2100 N. Nimitz Highway

Honolulu, HI 96819

(808) 440-3804

<http://helpinghandshawaii.org/programs/emergency-assistance-program/punawai-program/>

Queen's Health Systems Financial Assistance

<https://www.queens.org/the-queens-medical-center/patients-and-visitors/pay-your-bill/financial-assistance-qmc>

Fill out an application and send it to:

Attention: Business Services
North Hawaii Community Hospital
67-1125 Mamalahoa Highway
Waimea, HI 96743

Ready to Learn by Helping Hands Hawai'i

RTL partners with social service agencies across Hawai'i and generous donors from the community to help prepare thousands of local children for the upcoming school year.

2100 N. Nimitz Highway
Honolulu, HI 96819
(808) 440-3881
rtl@helpinghandshawaii.org
<http://helpinghandshawaii.org/programs/ready-to-learn/>

Social Security Disability Income (SSDI)

The Social Security Administration (SSA) offers financial assistance to Americans with disabilities that inhibit their ability to work. Call first to make an appointment.

Hawaii Office
111 E Puainako Street, Suite 710
Hilo HI 96720
1-800-772-1213
TTY 1-800-325-0778
<https://www.ssa.gov/benefits/disability/>

Supplemental Nutrition Assistance Program (SNAP)

The Hawaii Supplemental Nutrition Assistance Program (SNAP) helps supplement food budgets for low-income working families and individuals, people on public assistance, seniors and people with disabilities. In Hawaii, SNAP benefits are distributed through the state's Electronic Benefit Transfer (EBT) system.

<https://humanservices.hawaii.gov/bessd/snap/>

North Hilo Unit (526)

Kulana Naauao Building

13 Kekaulike Street

Hilo, HI 96720

(808) 933-8856

South Hilo Unit (575)

Kinoole Plaza

1990 Kinoole Street, Suite 108

Hilo, HI 96720

(808) 981-2754

North Kona 1 Unit (664)

75-5722 Hanama Place, Suite 1105

Kailua-Kona, HI 96740-4127

(808) 327-4684

South Kona Unit (633)

Captain Cook Civic Center

82-6130 Mamalahoa Highway, Building 2

Captain Cook, HI 96704

(808) 323-7573

Ka'u Sub-Unit (635)

Naalehu Civic Center

95-5669 Mamalahoa Highway

Naalehu, HI 96772

(808) 939-2421

Kamuela-Hamakua Unit (632)
State Office Building #1 Room #110
45-3380 Mamane Street
Honokaa, HI 96727
(808) 775-8854

Kohala Sub-Unit (634)
State Office Building
54-3900 Akoni Pule Highway
Kapaau, HI 96755
(808) 889-7141

Supplemental Security Income (SSI)

The Supplemental Security Income (SSI) program pays benefits to disabled adults and children who have limited income and resources. SSI benefits are also payable to people 65 and older without disabilities who meet the financial limits. People who have worked long enough may also be able to receive Social Security disability or retirement benefits as well as SSI.

<https://www.ssa.gov/benefits/ssi/>

Temporary Assistance for Needy Families (TANF) and Temporary Assistance for Other Needy Families (TAONF), State of Hawaii

Limited time financial assistance benefits for families with children.

<http://humanservices.hawaii.gov/bessd/files/2015/01/TANF-Brochure-2015.pdf>

TSA Cares

Extra assistance during the security screening process for travelers with disabilities, medical conditions, and other special circumstances. Preferably, call 72 hours prior to traveling with questions about what to expect at the security checkpoint, or ask for a “passenger support specialist” at the airport.

(855) 787-2227

WIC (Women, Infants, and Children) Program – two locations

<http://health.hawaii.gov/wic>

Kealakekua Business Plaza

81-980 Halekii Street

Kealakekua, HI 96750

(808) 322-4888

Waiakea Kai Plaza

88 Kanoelehua Avenue, Suite 201

Hilo, HI 96720

(808) 974-4270

Adult Day Care Programs – Hawaii County

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“Adult day care” means a group setting where seniors and adults with disabilities can go during the daytime. It is not a place where they live. The professional staff there help health, nutritional, social, and daily living needs of these individuals. Adult day care also helps by giving caregivers time to go to work, go shopping, etc.

The ARC of Hilo

1099 Waianuenu Ave

Hilo, HI 96720

(808) 935-8535

Online contact form: <http://www.hiloarc.org/contact.html>

<http://www.hiloarc.org/>

Honomu Adult Day Care Center

34 Rainbow Drive

Hilo, HI 96720

(808) 961-6362

puusitalo@hawaiiislandadultcare.org

<http://www.hawaiiislandadultcare.org/>

Ho'oNani Adult Care Services Inc.

65-1267B Lindsey Road

Kamuela, HI 96743

(808) 887-6440

karynbclay@aol.com<https://hoonaniadultcareservices.com/>**Kona Adult Day Center, Inc.**

P.O. Box 1360

Kaealakekua, HI 96750

(808) 322-7977

kadcroena@hawaii.rr.com<http://www.konaadultdaycenter.com/>**Life Care Center of Hilo**

944 W. Kawaihani Street

Hilo, HI 96720

(808) 959-9151

Online contact form: <http://lifecarecenterofhilo.com/><http://lifecarecenterofhilo.com/>**Life Care Center of Kona**

78-6957 Kamehameha III Road

Kailua-Kona, 96740

(808) 322-2790

Online contact form: <http://lifecarecenterofkona.com/><http://lifecarecenterofkona.com/>**Yukio Okutsu State Veterans Home**

1180 Waianuenue Avenue

Hilo, HI 96720

(808) 961-1500

Online contact form: <https://www.avalonhealthcare.com/contact/><https://www.avalonhealthcare.com/hilo/>

Alcohol and Drug Abuse Services – Hawaii County

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Big Island Substance Abuse Council

16-179 Melekahiwa Street

Keaau, HI 96749

(808) 969-9994

info@bisac.com

<http://www.bisac.org/>

Hawaii Island Recovery

75-170 Hualalai Road c311a

Kailua-Kona, HI 96740

info@hawaiianrecovery.com

<https://hawaiianrecovery.com/>

Ku Aloha Ola Mau, Hilo Clinic

900 Leilani Street

Hilo, HI 96720

(808) 961-6822

info@kualoha.org

<https://www.kualoha.com/locations/hilo/>

Ku Aloha Ola Mau, Puna Clinic

15-1926 Puakalo Street

Keaau, HI 96749

(808) 982-9555

info@kualoha.org

<https://www.kualoha.com/locations/puna/>

Lokahi Treatment Centers, Honoka'a

45-3544 Mamane Street

Honoka'a, HI 96727

(808) 775-7707

info@lokahitreatmentcenters.net

<http://www.lokahitreatmentcenters.net/>

Lokahi Treatment Centers, Hillside Plaza

76-6225 Kuakini Highway, Suite B105

Kailua-Kona, HI 96740

(808) 331-1175

info@lokahitreatmentcenters.net

<http://www.lokahitreatmentcenters.net/>

Lokahi Treatment Centers, Kohala Town Center

54-3886 Akoni Pule Highway, Unit 6

Kapa'au, HI 96755

(808) 889-5099

info@lokahitreatmentcenters.net

<http://www.lokahitreatmentcenters.net/>

Lokahi Treatment Centers, Pahoia Village Center

15-2866 Pahoia Village Road, Building E, Suite 3

Pahoia, HI 96778

(808) 965-5535

info@lokahitreatmentcenters.net

<http://www.lokahitreatmentcenters.net/>

Lokahi Treatment Centers, Waiakea Villas

400 Hualani Street, Building 10, Suite 195B

Hilo, HI 96720

(808) 969-9292

info@lokahitreatmentcenters.net<http://www.lokahitreatmentcenters.net/>**Lokahi Treatment Centers, Waikoloa Highlands Center**

68-1845 Waikoloa Road, Suite 224B

Waikoloa, HI 96738

(808) 883-0922

info@lokahitreatmentcenters.net<http://www.lokahitreatmentcenters.net/>**Narcotics Anonymous Hawaii, East Hawaii Area Service Committee**

P.O. Box 5820

Hilo, HI 96720

(808) 769-6016

<https://na-hawaii.org/>**Narcotics Anonymous Hawaii, Hawaii Regional Service Committee**

P.O. Box 7669

Hilo, HI 96720

<https://na-hawaii.org/>**Narcotics Anonymous Hawaii, West Hawaii Area Service Committee**

P.O. Box 5415

Kailua-Kona, HI 96745

(808) 769-6016

<https://na-hawaii.org/>**East Hawaii Intergroup of Alcoholics Anonymous (Honokaa to Pahoa)**

Hilo, HI

eastsideintergroup@gmail.com<http://easthawaiiiaa.org/>

West Hawaii Intergroup of Alcoholics Anonymous

74-5606 Pawai Place, Suite 102

Kailua-Kona, HI 96740

(808) 329-1212

<https://www.westhawaiiiaa.org/>

Assisted Living Facilities – Hawaii County

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“Assisted living” is housing for kupuna or persons with disabilities that provides nursing care, housekeeping, prepared meals, and other help with daily activities. People live as the facility, which provides 24-hour supervision.

Hale Anuenue Restorative Care Center

1333 Waianuenue Avenue

Hilo, HI 96720

(808) 961-6644

Online contact form: <http://haleanuenuecarecenter.com/>

<http://haleanuenuecarecenter.com/>

Life Care Center of Hilo

944 W. Kawailani Street

Hilo, HI 96720

(808) 959-9151

Online contact form: <http://lifecarecenterofhilo.com/>

<http://lifecarecenterofhilo.com/>

Life Care Center of Kona

78-6957 Kamehameha III Road

Kailua-Kona, 96740

(808) 322-2790

Online contact form: <http://lifecarecenterofkona.com/>

<http://lifecarecenterofkona.com/>

Okano Care Home

16-1397 35th Avenue

Keaau, HI 96749

(808) 982-7828

Online contact form: <https://www.okanocarehome.com/contact>

<https://www.okanocarehome.com/>

Regency at Hualalai

75-181 Hualalai Road

Kailua-Kona, HI 96740

(808) 495-0435

Online contact form: <https://www.regency-pacific.com/senior-living/hi/kailua-kona/regency-at-hualalai/contact-us>

<http://www.regency-pacific.com/senior-living/hi/kailua-kona/regency-at-hualalai/assisted-living>

Yukio Okutsu State Veterans Home

1180 Waianuenue Avenue

Hilo, HI 96720

(808) 961-1500

Online contact form: <https://www.avalonhealthcare.com/contact/>

<https://www.avalonhealthcare.com/hilo/>

Blindness and Vision Loss – Hawaii County

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Guide Dogs of Hawaii

1600 Kapiolani Blvd. Suite 214
Honolulu, HI 96814
(808) 941-1088
Neighbor Islands: (866) 697-6971
<http://www.guidedogsofhawaii.org/>

Hawaii Association of the Blind

1550 Ainakoa Avenue
Honolulu, HI 96821
(808) 521-7648
hab50@hotmail.com
<http://www.acb.org/hawaii/contact.html>

Department of Human Services, Division of Vocational Rehabilitation:

Ho`opono Services for the Blind – Main Office on Oahu
1901 Bachelot Street
Honolulu, HI 96817
(808) 586-5282
<http://humanservices.hawaii.gov/vr/hoopono/about/>

Leader Dogs for the Blind

1039 S. Rochester Road
Rochester Hills, MI 48307
(248) 651-9011

National Federation of the Blind, West Hawaii Chapter

Dianna Jones, Ph.D.
(808) 238-1426
Nfbwesthi808@gmail.com

Case Management – Hawaii County

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“Case management” is working together to find out what is needed, and to plan and coordinate care based on the needs of an individual or group. This may refer to health and / or other needs. A case manager helps to link a client to services and resources. A case manager may also advocate for a client, for example if there is something they need but cannot get.

Absolute Care Management Services (Oahu, Hawaii, Maui, Kauai)

803 Kamehameha Highway, Suite 307

Pearl City, HI 96782

(808) 455-1900

absolutecarehawaii@gmail.com

All Island Care Management Services (Oahu, Kauai, Hawaii, Maui, Lanai, Molokai)

1188 Bishop Street, Suite 1508

Honolulu, HI 96813

(808) 536-7100

info@allisland-cmc.com

Blue Water Resources (Oahu, Kauai, Maui, Hawaii, Molokai, Lanai)

94-408 Akoki Street, Suite 202

Waipahu, HI 96797

(808) 678-3662

support@808bluewaterresources.com**Case Management Professionals, Inc. (Oahu, Kauai, Hawaii, Maui, Lanai, Molokai)**

94-235 Hanawai Circle, Suite 1B

Waipahu, HI 96797

(808) 689-1937

info@cmp-hi.com**Health Services**

316 Noelani Loop

Hilo, HI 96720

(808) 959-1130 (Oahu number)

Health.services.inc.hsi@gmail.com**Ohana Alternative Care Services**

305 Wailuku Drive, Suite #3

Hilo, HI 96720

(808) 935-0225

ohanacare@aol.com**Quality Case Management, Inc.**

94-366 Pupupani Street, #208A

Waipahu, HI 9699

(808) 842-7634

<http://qmc1@aol.com>**Veterans Administration Case Management Agency (Oahu, Kauai, Hilo, Maui)**

(808) 433-0148

Rosemary.naa@va.gov

Hilo

1285 Waianuenue Avenue #211

Hilo, HI 96720

Kailua-Kona
75-377 Hualalei Road
Kailua-Kona, HI 96740

Child Care – Hawaii County

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Hawaii Community College Children’s Center

1175 Manono Street

Hilo, HI 96720-5096

(808) 934-2630

<https://hawaii.hawaii.edu/about/child-care>

Parents and Children Together (PACT) – Head Start

Programs available in East Hawaii and West Hawaii.

27 Waianuenue Avenue

Hilo, HI 96720

(808) 842-5996

hs-ehs@pacthawaii.org

<https://pacthawaii.org/our-work/early-headstart-programs/early-childhood-education-hawaii/>

Partners in Development Tūtū and Me Traveling Preschool

2040 Bachelot Street

Honolulu, HI 96817

(808)595-2752

pid@pidfoundation.org

<https://www.pidf.org/>

PATCH

560 N. Nimitz Highway, Suite 218

Honolulu, HI 96817

(808) 839-1988

patch@patch-hi.org

<https://www.patchhawaii.org/>

Searchable childcare database: <https://www.patchhawaii.org/find-child-care/>

Salvation Army `Ohana Keiki Preschool

75-223 Kalani Street

Kailua-Kona HI 96740

(808) 326-7780

<https://hawaii.salvationarmy.org/hawaii/preschool>

UofN Kona Preschool

75-5851 Kuakini Highway

Kailua-Kona, HI 96740

(808) 326-4411

Online contact form: <http://www.uofnpreschool.com/contact/>

<http://uofnpreschool.com/>

Deaf and Hard of Hearing Services – Hawaii Island

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Aloha State Association of the Deaf (ASAD)

310 Paoakalani Avenue, Room 201-A

Honolulu, HI 96815

(808) 371-0020

Asad808info@gmail.com

<https://www.deafaloha.org/>

Comprehensive Service Center for People who are Deaf, Hard of Hearing, or Deaf-Blind

1953 South Beretania Street

Suite 5A

Honolulu, HI 96826

(808) 447-2044 (VP)

(808) 284-3551 (Voice/Text)

csc@csc-hawaii.org

<https://www.csc-hawaii.org/>

Department of Education Hilo Community School for Adults

450 C-3 Waianuenue Avenue

Hilo, HI 96720

(808) 974-4100 (Voice)

Department of Education Kona Community School for Adults

74-5000 Puohulihui Street
Kailua-Kona, HI 96740
(808) 327-4692 (Voice)

Hawaii Division of Vocational Rehabilitation: Deaf Services Section

(808) 447-1454 (VP)
<https://humanservices.hawaii.gov/vr/services/special-programs/>

Quota International

A non-profit that empowers women, children, the deaf and hard of hearing, and people with speech difficulties in local communities around the world. Main office is in Washington, DC.
1420 21st Street, NW
Washington, DC 20036
(202) 331-9694

Relay Hawaii (Sprint)

LisaAnn Tom (outreach, presentations, on-site support, installation and more information)
420 Waiakamilo Road, Suite 405
Honolulu, HI 96817
1-800-357-5168 (voicemail)
1-866-735-8169 (TTY)
(808) 447-3027 or (808) 791-0525 (videophone)
Lisa.L.Tom@sprint.com or relayhawaii@sprint.com
<https://www.relayhawaii.com/>

Telecommunications Relay Service Text Telephone (TRS)

TTY: 1-877-447-5990
Voice: 1-877-447-5991
Speech to speech: 1-877-447-8711
Spanish: 1-877-447-7261

Dietitians and Nutritionists – Hawaii County

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A nutritionist has studied is an expert on diet and nutrition. They evaluate the health of clients and can guide them about what and how they eat.

A dietitian is a nutritionist who is registered with the Commission on Dietetic Registration. They are also known as registered dietitians (RDs).

Bay Clinic – Multiple Locations

(808) 333-3600 (same phone number for all locations)

<http://bayclinic.org/>

Hilo Family Health Center
1178 Kinoole Street, Building B
Hilo, HI 96720

Hilo Women's Health Center
73 Puuhonu Place, Suite 204
Hilo, HI 96720

Keaau Family Health and Dental Center
16-192 Pili Mua Street
Keaau, HI 96749

Kau Family Health and Dental Center
95-5583 Mamalahoa Highway
Naelehu, HI 96772

Pahoa Family Health Center
15-2866 Pahoa Village Road, Building C, Suite A
Pahoa, HI 96778
(808) 333-3600

Pahoa Women and Children's Health Center
15-2866 Pahoa Village Road, Building F, Suite A
Pahoa, HI 96788

Deanna Dahlem
1178 Kinoole Street
Hilo, HI 96720-7206
(662) 401-4011

Jan Patenaude Nutritionist/Dietitian, RD, CLT
Pahoa HI
(970) 579-0992

Kona Family Health Center
75-170 Hualalai Road, Suite C110
Kailua-Kona, HI 96740
(808) 329-9211

<http://www.konafamilyhealthcenter.com/Services/sports-nutrition.html>

Ear, Nose and Throat Specialists – Hawaii County

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Ear, nose, and throat specialists are also known as “otolaryngologists.”

Aloha Ent. LLC – multiple locations

<http://www.alohaenthawaii.com/>

Kamuela at Uilani Plaza
64-1035 Mamalahoa Highway, Suite K
Kamuela, HI 96743
(808) 887-0706

Kona at Selwyn Plaza
81-6627 Mamalohoa Highway
Kealahou, HI 96750
(808) 323-2615

Hilo
784 Kinoole Street
Hilo, HI 96720
(808) 969-6753

Cervantes, Dr. William G.

81-6627 Mamalahoa Highway, Suite 101
Kealahou, HI 96750
(808) 323-3700

Hilo Medical Center ENT (Otolaryngology) Clinic**Sabnani, Dr. Lovina H.**

75 Pu'uuhonu Place, Suite 101
Hilo, HI 96720
(808) 933-3800

[https://www.hilomedicalcenter.org/ent-\(otolaryngology\)-clinic.html](https://www.hilomedicalcenter.org/ent-(otolaryngology)-clinic.html)

Howard, Dr. Paul

64-1025 Mamalahoa Highway, Suite J
Kamuela, HI 96743
(808) 887-0706

Straub Medical Center – Kona Clinic

The Pines Plaza, Suite 6
75-240 Nani Kailua Drive
Kailua-Kona, HI 96740
(808) 329-9744

<https://www.hawaiipacifichealth.org/straub/locations/straub-medical-center-kona-clinic/>

Employment / Job Assistance – Hawaii County

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Employment Experts

145 Keawe Street

Hilo, HI 96720

(808) 933-8660

<https://www.employment-experts.com/>

Employment Experts

74-5583 Luhia Street

Kailua-Kona, HI 96740

(808) 329-9089

<https://www.employment-experts.com/>

Hawaii Division of Vocational Rehabilitation

mbates@dhs.hawaii.gov

<http://humanservices.hawaii.gov/vocationalrehab/>

Hilo Office

75 Aupuni Street

Hilo, HI 96720

(808) 974-6444

Kona Section
75-5722 Kuakini Highway, Suite 213
Kailua-Kona, HI 96740
(808) 323-0025

HiEmployment

75-5656 Kuakini Highway, Suite 102A
Kailua-Kona, HI 96740
(808) 238-3450
info@hi-employment.com
<http://hi-employment.com/>

State of Hawai`i Work Place Development Division

Hilo
427 Kilauea Avenue
Hilo, HI 96720
(808) 935-6527
<http://labor.hawaii.gov/wdd/>

Kona
74-5565 Luhia Street, Building, C Bay 4
Kailua-Kona, HI 96740
(808) 327-4770
<http://labor.hawaii.gov/wdd/>

Food Assistance – Hawaii County

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This section includes information on local food pantries and SNAP, or Supplemental Nutrition Assistance, which used to be known as food stamps. Anyone who is eligible can get benefits through EBT, or Electronic Benefit Transfer. This section also has information on food programs for school children.

Note: Make sure to check availability, hours, and other details before seeking assistance.

Connection Point Church of the Nazarene

Food and clothing pantry operate the last two Sundays of each month

15-1839 32nd Avenue

Keaau, HI - 96749

(808) 982-5177

<http://cpnaz.net/get-involved/food-clothing-pantry>

D-SNAP

Assists with short-term food costs after a disaster occurs. The President must authorize individual disaster assistance in the area.

https://fns-prod.azureedge.net/sites/default/files//snap/D-SNAP_Disaster.pdf

Food Programs for School – Age Children

<https://www.usa.gov/food-help#item-213690>

Kulaimano Community Center (Pepeekeo)

Congregate meals, nutrition education also available for 60+
808-961-8726

nutritionprogram@hawaiicounty.gov

<https://www.hcoahawaii.org/AGModules/ProviderSearchLucene/ProviderDetailsLucene.aspx?OrgID=373903&mid=3015&tabid=371>

Sacred Heart Church - Pahoia

Hours

Emergency Food Pantry: Mondays and Thursdays 9:00 to 2:00 pm.

Food Pantry: Third Thursday of the month, 10:00 am to 12:00pm.

Located in Avery Hall. Free parking, coffee and snacks.

Area covered: Puna District, Hawaii island

15-3033 Pahoia Village Road

Pahoia, HI - 96778

(808) 965-8202

<http://pahoiasacredheart.com>

Salvation Army - Hilo Corps

Provides a food pantry that serves the first 25 people in line.

Bring a picture ID and social security card for each household member.

Pantry Hours:

Fridays, 9:00 am - 12:00 pm

219 Ponahawai Street

Hilo, HI - 96720

(808) 935-1277

<http://www.salvationarmyhawaii.org>

Salvation Army - West Hawaii Outpost

Provides a food pantry serving Hamakua and the North Hilo district.

Pantry hours: Wednesday: 9:00 am – 12 noon

45-511 Rickard Place

Honokaa, HI - 96727

(808) 775-7346

<http://www.salvationarmyhawaii.org>

Supplemental Nutrition Assistance Program (SNAP)

Formerly known as food stamps. The Hawaii Supplemental Nutrition Assistance Program (SNAP) helps supplement food budgets for low-income working families and individuals, people on public assistance, seniors and people with disabilities. In Hawaii, SNAP benefits are distributed through the state's Electronic Benefit Transfer (EBT) system.

Form: http://humanservices.hawaii.gov/wp-content/uploads/2015/06/BESSD-Application_June-2015.pdf

<https://humanservices.hawaii.gov/wp-content/uploads/2018/04/Statewide-Processing-Centers-04-2018.pdf>

https://www.realchoices.org/site/408/financial_assistancefood_stamp_application_form.aspx

North Hilo SNAP Unit

Kulana Naauao Building

13 Kekaulike Street

Hilo, HI 96720

(808) 933-0331

South Hilo SNAP Unit

Kinoole Place

1990 Kinoole Street, Suite 108

Hilo, HI 96720

(808) 981-2754

North Kona 1 SNAP Unit

75-5722 Hanama Place, Suite 1105
Kailua-Kona, HI 96740
(808) 327-4980

South Kona SNAP Unit

Captain Cook Civic Center
82-6130 Mamalahoa Highway Building 2
Captain Cook, HI 96704
(808) 323-7573

Kau SNAP Sub-Unit

Naalehu Civic Center
95-5669 Mamalahoa Highway
Naalehu, HI 96772
(808)939-2421

Kamuela-Hamakua SNAP Unit

State Office Building #1 Room #110
45-3380 Mamane Street
Honokaa, HI 96727
(808) 775-8854

Kohala SNAP Sub-Unit

State Office Building
54-3900 Akoni Pule Highway
Kapaau, HI 96755
(808) 889-7141

Hospice and Palliative Care – Hawaii County

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Hospice care focuses on the last six months of a person's life. Services may take place at the person's home, or in a hospice facility. It means that instead of looking for a cure, the goal is to make the person as comfortable as possible and have the best quality of life in the time that remains.

"Palliative care" includes pain management and symptom management. It is sometimes also called "supportive care" or "concurrent care." It can take place at the patient's own home, nursing home, or hospital. Palliative care is also for persons who are sick but are not dying. The goal is to help them live longer, happier lives by managing their conditions as best as possible so they don't interfere with patients' lives.

Hawaii Care Choices (Formerly Hospice of Hilo)

(808) 969-1733

<https://www.hawaiicarechoices.org/>

Hospice of Kona

75-5925 Walua Road, Suite 101

Kailua-Kona, HI 96740

(808)324-7700

info@hospiceofkona.org

<https://hospiceofkona.org/>

Kokuau Mau (information for all islands)

(808) 585-9977

<https://kokuamau.org/palliative-care/>

North Hawaii Hospice Inc.

65-1328 Kawaihae Road

Kamuela, HI 96743

(808) 885-7547

info@northhawaiihospice.org

<https://northhawaiihospice.org/>

Pohai Malama Hospice of Hilo

590 Kapiolani Street

Hilo, HI 96720

(808) 934-2900

Hospital Equipment and Supply Rental – Hawaii County

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Aloha Medical Supplies & Services

64-957 Mamalahoa Highway

Waimea, HI 96743

(808) 887-2828

Ban Nix Home Medical Equipment Inc.

67-1185 Mamalahoa Highway, Suite H-145

Kamuela, HI 96743

(808) 885-1925

<http://www2.bannixhawaii.com/>

Rainbow Medical Supply Inc.

16-186 Kalara Street

Keaau, HI 96749

(808) 982-3834

<https://www.rainbowmedicalsupply.com/>

Hospitals and Medical Centers – Hawaii County

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The phone numbers listed here are for general information. They are not for emergencies. If you have an emergency, call 9-1-1.

Not all of these listings are hospitals; some are clinics or medical offices. Not all of them have emergency rooms or are equipped to work with emergency cases. Call 9-1-1 if you have an emergency.

Hale Ho'ola Hamakua

45-547 Plumeria Street

Honokaa, HI 96727

(808) 932-4100

<https://halahoolahamakua.org>

Hilo Medical Center

1190 Waianuenue Avenue

Hilo, HI 96720

(808) 932-3000

<https://hilomedicalcenter.org>

Kaiser Permanent Kona Medical Office

75-517 Honokohau Street
Kailua-Kona, HI 96740
(808) 334-4400

Kaiser Permanente Waimea Clinic

67-1185 Hawaii Belt Road
Waimea, HI 96743
(808) 334-4400

Kau Hospital and Rural Health Clinic

1 Kamani Street
Pahala, HI 96777
(808) 932-4200
<https://kauhospital.org>

Kohala Hospital

54-383 Hospital Road
Kapaau, HI 96755
(808) 889-6211
<https://kohala.hhsc.org>

Kona Community Hospital

79-1019 Haukapila Street
Kealahou, HI 96750
(808) 322-9311
<https://kch.hhsc.org/>

North Hawaii Community Hospital

67-1125 Mamalahoa Highway
Waimea, HI 96743
(808) 885-4444
<https://www.queens.org/north-hawaii/north-hawaii-community-hospital>

The Queen's Medical Center (This is not a hospital; it is not for emergencies)

75-5653 Kuakini Highway, #100
Kailua-Kona, HI 96740

West Hawaii Community Health Center, Kailua-Kona

74-5214 Keanalehu Drive
Kailua-Kona, HI 96740
(808) 326-5629
<http://www.westhawaiiichc.org/>

West Hawaii Community Health Center, Kealakekua Business Plaza

81-980 Halekii Street
Kealakekua, HI 96750
Family Medical: (808) 324-0703
<http://www.westhawaiiichc.org/>

West Hawaii Community Health Center, Selwyn Plaza

81-6627 Mamalahoa Highway
Kealakekua, HI 96750
Keiki: (808) 323-8005
Dental: (808) 355-5650
Medical: (808) 355-5600
<http://www.westhawaiiichc.org/>

West Hawaii Community Health Center, Waikoloa Highlands Shopping Center

68-1845 Waikoloa Road, Suite 207
Waikoloa, HI 96738
(808) 769-5160
<http://www.westhawaiiichc.org/>

In-Home, Supported Living, and Respite Care – Hawaii County

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“In-home care” means services that help a person with special needs stay in their home. This includes kupuna, people recovering from surgery, or persons with disabilities. It can mean personal care, homemaking chores, cooking or delivering meals, and having home health care.

“Supported living” is for persons with disabilities. They receive ongoing support that helps them live where they want, with whom they want, and for long as they want. Support includes services such as supported living coaches, employment or day training, transportation, companions, and chore and homemaker services, among others.

“Respite care” is the short-term care of a person who is sick elderly, or disabled. It temporarily provides relief for their caregivers. It could be for just an afternoon, several days, or even weeks. The care can take place at home, in a healthcare facility, or at an adult day care center.

Aloha TLC Home Care

67-1161 Mamalahoa Highway

Kamuela, HI 96743

1-808-491-2273

office@alohatlchomecare.com

<https://www.alohatlchomecare.com>

Ano'ano Home Care

54-2489 Kynnersley Road, Lot C

Kapaau, HI 96755

(808) 884-5265

mac@naniwale.com

<http://anoanocarehome.com>

CareResource Hawaii

<https://careresourcehawaii.org>

Hilo Branch

69 Railroad Avenue, Suite A20

Hilo, HI 96720

(808) 935-2718

Kona Branch

75-100 Henry Street, Suite 201

Kailua-Kona, HI 96740

Helping Hands Healthcare

PO Box 817

Volcano, HI 96785

(808) 747-2273

tamara@helpinghands4u.com

jodi@helpinghands4u.com

<http://helpinghands4u.com>

Kohala Home Health Care

North Hawaii Community Hospital, Annex Building
67-1125 Mamalahoa Highway
Kamuela, HI 96743
(808) 881-4711

<https://www.queens.org/north-hawaii/services/kohala-home-health-care/kohala-home-health-care-nhch>

Mastercare Homecare and Healthcare

395 Kilauea Avenue, Suite B3
Hilo, HI 96720
(808) 935-2230

hilo@gomastercare.com
<https://www.gomastercare.com>

Metrocare Hawaii Plus

327 Kinoole Street
Hilo, HI 96720
(808) 934-8334

info@mch2001.com
<http://www.mch2001.com/index.php>

Nurse Pro Care

315 Kinoole Street
Hilo, HI 96720
(808) 933-9933

nurseprocare@apexhi.net
<http://nurseprocare.com/>

Regency at Hualalai

75-181 Hualalai Road
Kailua-Kona, HI 96740
(808) 329-7878

<https://www.regency-pacific.com/senior-living/hi/kailua-kona/regency-at-hualalai/>

Seniors Helping Seniors

180 Kinoole Street, Suite 204

Hilo, HI 96720

(808) 792-0002

<http://seniorcarebigisland.com/>

Ultimacare

315 Kinoole Street

Hilo, HI 96720

(808) 933-9933

Hilo, HI 96720

hiloultimacare@gmail.com

<http://ultimacarehawaii.com>

West Hawaii Home Health Services

81-990 Halekii Street, Unit 100

Kealakakekua, HI 96750

(808) 328-9883

Insurance – Hawaii County

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AlohaCare

<http://www.alohacare.org/>

Hilo

234 Waianuenu Avenue, Suite 105

Hilo, HI 96720

AlohaCare QUEST Integration Members:

1-877-973-0712

AlohaCare Advantage Plus (HMO SNP) Members:

1-866-973-6395

Kailua-Kona

75-5722 Hanama Place, Suite 1103

Kailua-Kona, HI 96740

AlohaCare QUEST Integration Members:

1-877-973-0712

AlohaCare Advantage Plus (HMO SNP) Members:

1-866-973-6395

Aloha Insurance Services, Inc.

75-5931 Walua Road

Kailua-Kona, HI 96740

Toll free: 800-483-0333

ais@alohainsurance.com<http://www.alohainsurance.com/>**Get Started with Medicare**<https://www.medicare.gov/sign-up-change-plans/get-started-with-medicare>**Hawaii Medical Assurance Association (HMAA)**

737 Bishop Street, Suite 1200

Honolulu, HI 96813

(808) 591-0088

1-800-621-6998

<https://www.hmaa.com/>**Hawai`i Medical Service Association (HMSA)**<https://hmsa.com/>Hilo Neighborhood Center

Waiakea Center

303 Makaala Street

Hilo, HI 96720

Individual: 1-800-620-4672

Medicare: 1-800-693-4672

QUEST: 1-800-440-0640

Kailua-Kona Location

75-1029 Henry Street, Suite 301

Kailua-Kona, HI 96740

Individual: 1-800-620-4672

Medicare: 1-800-693-4672

QUEST: 1-800-440-0640

HMSA offers free workshops for members on topics such as nutrition, healthy aging, injury prevention, and more. For class schedules and locations, call 1-855-329-5461 toll free.

Hawaii State Health Insurance Assistance Program (SHIP)

No. 1 Capitol District

250 South Hotel Street, Suite 406

Honolulu, HI 96813

Oahu: (808) 586-7299

Neighbor Islands: 1-888-875-9229 TTY: 1-866-810-4379

www.hawaiiiship.org/

Department of Human Services Med-QUEST Division/ Medicaid Hawaii Sections

Hawaii's QUEST Integration is a Department of Human Services (DHS), Med-QUEST Division (MQD) comprehensive section 1115 (a) demonstration that expands Medicaid coverage to children and adults. Medicaid is a joint federal-state program that provides health coverage or nursing home coverage to certain categories of individuals, including children, pregnant women, parents of eligible children, low income adults, former foster care children, aged, blind and disabled individuals.

East Hawaii Section

1404 Kilauea Avenue

Hilo, HI 96720-4670

(808) 933-0339

<https://medquest.hawaii.gov/>

West Hawaii Section

Lanikai Professional Center

75-5591 Palani Road, Suite 3004

Kailua-Kona, HI 96740-3633

(808) 327-4970

<https://medquest.hawaii.gov/>

Application and Eligibility Information

<https://medical.mybenefits.hawaii.gov/web/kolea/home-page>

Kolea State of Hawaii My Medical Benefits

Find out if you and your family could qualify for help paying for health insurance.

<https://medical.mybenefits.hawaii.gov/web/kolea/home-page>

Humana

Medicare, Medicaid, dental, vision, pharmacy, individual and employer plans.

<https://www.humana.com/>

Legal Assistance and Advocacy – Hawaii County

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Court Appointed Special Advocates – Guardians ad Litem (CASA – GAL) – for keiki

Juvenile Client Services Branch
Suite A01 Hale Kaulike Judiciary
Complex 777 Kilauea Avenue
Hilo, HI 96720
(808) 961-7672 (Hilo)
(808) 443-2105 (Kailua-Kona)
info@casahawaii.org
<https://www.casahawaii.org/>

Hawaii Civil Rights Commission

830 Punchbowl Street, Room 411
Honolulu, HI 96813
(808) 586-8636
TTY: (808) 586-8692
Hawaii County: (808) 974-4000, ext. 6-8636#

Hawaii Online Pro Bono Free Legal Answers (civil legal questions only)

<https://hawaii.freelegalanswers.org>

Legal Aid Society of Hawai`i

Hualalai Center

75-170 Hualalai Rd B303A

Kailua-Kona, HI 96740

(808) 329-3910 (Kailua-Kona office)

Neighbor Islands Hotline 1-800-499-4302

Senior Legal Hotline (60+) Neighbor Islands 1-888-536-0011

<http://www.legalaidhawaii.org/>

<https://www.lawhelp.org/hi>

Legal Aid Society of Hawai`i Immigrant Justice Center

Neighbor Islands Hotline 1-800-499-4302

<http://www.legalaidhawaii.org/immigrant-justice-center.html>

Volunteer Legal Service Hawai`i – Main office on Oahu

545 Queen Street, Suite 100

Honolulu, HI 96813

(808) 313-8210

<http://www.vlsh.org/>

Neurologists – Hawaii County

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Hawaii Pacific Neuroscience

75-5995 Kuakini Highway, #213

Kona, HI 96740

Call or text: (808) 261-4476

<https://www.HawaiiNeuroscience.com>

Neuropsychologists – Hawaii County

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Neuropsychologists are psychologists who specialize in understanding the relationship between the physical brain and behavior, and how the brain and systems relate to behavior and thinking. They look at what a person's brain does and how the person acts in life, with regard to emotions, socially, physically, and more. They often work closely with other medical professionals.

Dr. Joseph Eubanks III

75-5995 Kuakini Highway, Suite 445

Kailua-Kona, HI 96740

(808) 895-8975

Neurosurgeons – Hawaii County

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A neurosurgeon is a doctor who diagnoses and surgically treats problems with the central and peripheral nervous systems. The nervous system is connected to the brain and spine and other parts of the body, such as the arms, hands, feet, legs, and sensory organs.

Hawaii Brain & Spine

Kailua-Kona Clinic – in collaboration with Kaloko Pain Clinic
75-184 Hualalai Road, Suite 301
Kailua-Kona, HI 96740-1719
(808) 744-6638
<https://www.hawaiibrainandspine.com/contact>

Dr. Michael B. Russo – two locations

Honolulu Neuroscience Clinic
1335 Kalanianaʻole Avenue
Hilo, HI
(808) 294-3332
<https://hawaiisleepneurologist.com/>

81-6623 Hawaii Belt Road
Kealahou, HI 96750

Neurotrauma Supports – Maui County

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State of Hawai`i Department of Health Neurotrauma Supports

Toll free: 984-2400 then enter 32155

<http://health.hawaii.gov/nt/local-resources/maui-molokai-lanai-resources/>

Nursing Homes – Hawaii County

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Nursing homes are private businesses that provide residential accommodations with healthcare support, usually for kupuna. It's a place for people to go who don't need to be in a hospital but can't be cared for at home.

Ho'ōNani Care Home

65-1267B Lindsey Road

Kamuela, HI 96743

(808) 885-5063

home@hoonaniadultcareservices.com

<https://hoonaniadultcareservices.com/care-home/>

Life Care Center, Hilo

944 W Kawaihilo Street

Hilo, HI 96720

(808) 959-9151

<http://lifecarecenterofhilo.com/>

Life Care Center, Kailua-Kona

78-6957 Kamehameha III Road

Kailua-Kona, HI 96740

(808) 322-2790

<http://lifecarecenterofkona.com/>**Okano Care Home**

16-1397 35th Avenue

Keaau, HI 96749

(808) 982-7828

<https://www.okanocarehome.com/>**Regency at Hualalai**

75-181 Hualalai Road

Kailua-Kona, HI 96740

(808) 495-0435

<http://www.regency-pacific.com/senior-living/hi/kailua-kona/regency-at-hualalai/>

Pain Care and Management – Hawaii County

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Oahu Pain Care

80 Pauahi Street #101

Hilo, HI 96720

(808) 933-7222

oahupain@gmail.com

<http://www.oahupaincare.com/>

Play Therapists – Hawaii County

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Play therapy is a kind of counseling or psychotherapy where play is used to help keiki share their feelings. It may help keiki learn how to communicate with others, change how they are acting, find out new and better ways to solve problems, and more. It is sometimes also used with adults.

Burnell, Lisa

(503) 621-8735

innerjourney4@peoplepc.com

Donovan, Kelly (MFT)

75-5591 Palani Rd, Suite 206

Kailua-Kona, HI 96740

(808) 938-4162

kellykonatherapist@gmail.com

<https://www.kailuakonatherapist.com/home.html>

Garcia, Dr. Ziska (Psy.D.)

Laupahoehoe: (808) 930-2766

Honoka'a: (808) 775-7204

Geneva, Irene Castro'Lichtenstein (LSC)

(808) 658-5183

g.castrolichtenstein@gmail.com

Harvey, Kayla

(808) 769-1847

krharvey1398@gmail.com

Patrick, Patricia (MD)

(808) 325-5522

dr.patriciapatrick@gmail.com

Williams, Laura Anne (LCSW, RPT-S)

65-1229A Opelo Road

Kamuela, HI 96743

(808) 895-0989

lwilliamsacsw@hotmail.com

Seniors – Kupuna – Hawaii County

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Captain Cook Senior Club

Meets Tuesdays at 9 a.m. in Yano Hall in Captain Cook.

(808) 328-2097

emm96704@gmail.com

Community Paramedicine Program

Hawaii Fire Department paramedics offer home safety checks, fall prevention education, and smoke detector installations. They also provide physical, social, and home environment assessments to identify needs and make referrals.

(Please do not call 911 for these services.)

(808) 339-5882

vern.hara@hawaiicounty.gov

County of Hawaii Parks and Recreation Elderly Activities Division

Coordinated services program – information, referrals, advocacy, outreach, and assistance with filling out application forms, transportation, in-home (chore) services, and other support services.

Hilo: (808) 961-8777

Kona: (808) 323-4320

TTY: (808) 961-8025

csehilo@hawaiicounty.gov

<http://www.hawaiicounty.gov/pr-elderly>

East Hawaii Locations

Hilo Coordinated Services

1055 Kinoole Street, Suite 106

Hilo, HI 96720-3872

(808) 961-8777

TTY: (808) 961-8025

csehilo@hawaiicounty.gov

Puna and Keaau

Keaau Community Center

16-186 Pili Mua Street

Keaau, HI 96749

(808) 966-5800

csepuna@hawaiicounty.gov

Pahoa

Pahoa Senior Center

16-3016 Kauhale Street

Pahoa, HI 96778

(808) 965-2705

csepahoa@hawaiicounty.gov

Kau and Pahala

Pahala Hawaii Housing Center

96-1169 Holei Street

Pahala, HI 96777

(808) 928-3100

csepahala@hawaiicounty.gov

Naalehu

Naalehu Community Center

95-5635 Mamalahoa Highway

Naalehu, HI 96772

West Hawaii Locations

Kona Coordinated Services
West Hawaii Civic Center, Building B
74-5044 Ane Keohokaole Highway
Kailua-Kona, 96740
(808) 323-4320
csekona@hawaiicounty.gov

Kohala
Old Bank of Hawaii Building
54-3888 Akoni Pule
Kapaau, HI 96755
(808) 889-6502
csekohala@hawaiicounty.gov

Kamuela
Lily Yoshmatsu Senior Center
67-1199 Mamalahoa Highway
Kamuela, HI 96743
(808) 887-3008
csewaimea@hawaiicounty.gov

Hamakua
Hale Hauoli Senior Center
45-540 Koniaka Place
Honokaa, HI 96727
(808) 775-7503
csehamakua@hawaiicounty.gov

Hawaii County Nutrition Program
1055 Kinoole Street, Suite 102
Hilo, HI 96720
(808) 961-8726
nutritionprogram@hawaiicounty.gov
<http://www.hawaiicounty.gov/pr-elderly>

Hawaii Fall Prevention Consortium

Information about fall prevention, interactive map of resources, and classes to help prevent falls.

<https://health.hawaii.gov/injuryprevention/home/preventing-falls/information/>

HIAC: Hawaii Island Adult Care Inc.

34 Rainbow Drive

Hilo, HI 96720

(808) 961-3747

<http://www.hawaiiislandadultcare.org/>

Honaunau Senior Club

Meetings are Thursdays at 9 a.m. at the Painted Church.

(808) 960-4871

keao@hawaii.rr.com

Ho'oNani Adult Care Service Inc. and Ho'oNani Day Care Center

65-1267B Lindsey Road

Kamuela, HI 96743

(808) 887-6440

home@hoonaniadultcareservices.com

<https://hoonaniadultcareservices.com/>

Ho'oNani Care Home

65-1267B Lindsey Road

Kamuela, HI 96743

(808) 887-1752

home@hoonaniadultcareservices.com

<https://hoonaniadultcareservices.com/>

iPods for the Elderly

Provides customized iPods/MP3 players to residents on the Big Island, as well as throughout Hawaii. This is a no-cost services that carefully customizes music relevant to recipients that may have the capacity to bring back memories of those experiencing memory loss. Under the umbrella of the North Kohala Community Resource Center.

Jen McGeehan

P.O. Box 410

Paauilo, HI 96776

(808) 747-2365

ipodsfortheelderly@gmail.com

Kahi Mālama - A Place of Caring Aging and Disability Resource Center

1055 Kinoole Street

Hilo, HI 96720

(808) 323-4390

(808) 961-8626

<https://www.hcoahawaii.org/>

Kailua-Kona Seniors

Club members meet Wednesdays at 10 a.m. at Hale Halawai in Kailua-Kona. Call to confirm schedule.

(808) 987-1123

Kailuasue@aol.com, nabrooks612@aol.com

Kohala Senior Club

Meetings are held on Mondays at 9 a.m. at the Kohala Intergenerational Center.

(808) 889-6502 or (808) 889-0383

kohalaseniors@gmail.com

Kupuna Caregivers Program

In July 2017 Governor David Ige signed into law, HB 607 appropriating \$600,000 to the Executive Office on Aging (EOA) to establish the Kupuna Caregivers program, aimed at supporting working caregivers. Recognizing the tremendous contributions of caregivers, the bill provides financial assistance to support employed caregivers to remain in the workforce, provided certain criteria are met. EOA and the county Area Agencies on Aging are working to develop and implement the program. EOA plans to launch the Kupuna Caregivers program in 2018.

<https://hawaiiadrc.org/Portals/AgencySite/KCG%20Info%20sheet%20071117FINAL.pdf>

Life Care Center, Hilo

944 W Kawailani Street

Hilo, HI 96720

(808) 959-9151

<http://lifecarecenterofhilo.com/>

Life Care Center, Kailua- Kona

78-6957 Kamehameha III Road

Kailua-Kona, HI 96740

(808) 322-2790

<http://lifecarecenterofkona.com/services>

Office on Aging and Aging and Disability Resource Center

<https://hcoahawaii.org>

Hilo

1055 Kinoole Street

Hilo, HI 96720-3872

(808) 961-8626

Kona

West Hawaii Civic Center, Building B, 1st Floor

74-5044 Ane Keohokaole Highway

Kailua-Kona, 96740

(808) 323-4390

Senior Medical Patrol (SMP)

Trained volunteers help Medicare and Medicaid beneficiaries prevent, detect, and report health care fraud.

(800) 296-9422

State Health Insurance Assistance Program (SHIP)

Certified senior volunteers assist Medicare beneficiaries with enrollment, coverage questions, and complex issues.

(888) 875-9229

Waikoloa Senior club

Meets 3rd Mondays at 9 a.m. at the Waikoloa Village Association Community Room.

(808) 883-2424

stephaniestearns16@gmail.com

<http://www.waikoloa.org/page/29336~630509/Waikoloa-Senior-Center>

Waimea Senior Club

Meetings are on the 2nd Tuesdays at 9 a.m. at the Lily Yoshimatsu Senior Center.

(808) 885-4307

pk.lewi@gmail.com

Social Services – Hawaii County

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Social services are a range of public services provided by the government, private, profit and non-profit organizations. These public services aim to create more effective organizations, build stronger communities, and promote equality and opportunity.

Catholic Charities Hawaii

Clarence T. C. Ching Campus
1822 Keeaumoku Street
Honolulu, HI 96822
<https://www.catholiccharitieshawaii.org>
Hawaii phone number: (808) 933-4357

HOPE Services Hawaii, Inc.

296 Kilauea Avenue
Hilo, HI 96720
(808) 935-3050
info@hopeserviceshawaii.org
<http://hopeserviceshawaii.org/>

Malama Perinatal Program

75-127 Lunapule Road, Suite 11

Kailua-Kona, HI 96740
(808) 885-1234

Neighborhood Place of Kona
75-166 Kalani Street, Suite 104
Kailua-Kona, HI 96740
(808) 331-8777

YWCA of Hawaii Island-Healthy Start Program, Sexual Assault Support Services and Teen Court Program, Kailua- Kona
75-5706 Hanama Place, Suite 202
Kailua-Kona, HI 96740
(808) 334-1624
<https://www.ywcahawaiiisland.org/>

YWCA of Hawaii Island-Healthy Start Program, Sexual Assault Support Services and Teen Court Program, Hilo
1382 Kilauea Avenue
Hilo, HI 96778
(808) 961-3877
<https://www.ywcahawaiiisland.org/>

YWCA of Hawaii Island-Healthy Start Program, Sexual Assault Support Services and Teen Court Program, Hilo
145 Ululani Street
Hilo, HI 96778
(808) 935-7141
<https://www.ywcahawaiiisland.org/>

Social Workers – Hawaii County

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“LCSW” stands for “licensed clinical social worker.” An LCSW has successfully completed getting a Master of Social Work degree. After that, they must complete additional course work and take part in clinical training in the field, and pass a licensing test. Note that some of the social workers below may be licensed clinical social workers, or have other kinds of licensing and / or specialized training, but that information was not available to be listed here.

Alameda, Charmaine

561 Alawaena Street, Suite M
Hilo, HI 96720
(808) 443-3706

Island Paradise Counseling, LLC

190 Keawe Street, Suite 22
Hilo, HI 96720
(808) 935-0070

Mollo, Lynne, LCSW**Kipuka Counseling and Consulting**

224 Kamehameha Avenue, Suite 205

Hilo, HI 96720

(808) 938-4393

<http://kipuka-counseling-and-consulting.business.site/>**Plummer, Carol**

305 Wailuku Drive

Hilo, HI 96720

(808) 765-9163

Spain, Bertram, K

214 Waianuenue Avenue

Hilo, HI 96720

(808) 961-7015

Lambe, Tracey W., LCSW

27 Ululani Street

Hilo, HI 96720

(808) 969-3370

<https://traceylambe.wixsite.com/lcsw>

Support Groups (TBI, SCI, Stoke) – Hawaii County

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Sometimes the days and times of meetings change, are cancelled due to holidays, or groups are no longer meeting. It is always best to check if a group is still meeting at the day and time listed below before attending a meeting for the first time.

American Stroke Association Online Support Network (Online support)

<https://supportnetwork.heart.org/>

Hilo Stroke Support Group

Gather and support stroke survivors, family, friends, and caregivers 2nd Tuesday of every month from 4:00-5:00pm.

1190 Waianuenue Avenue

Hilo, HI 96720

(808) 932-3049

<https://www.hilomedicalcenter.org/>

Pacific Head Injury Support Group (Kona Head Injury Support Group)

Meetings take place the second Wednesday of each month, from 6 – 8:00 p.m.

Meeting Place:

Hawaiian Rehabilitation Services

75-165 Hualalai Road, #100

Kailua-Kona, HI 96740

(808) 322-2352

Stroke Family Warmline (Telephone support)

Available Monday-Friday between 8:00 am-5:00 pm Central Time

1-888-4-STROKE (1-888-478-7653)

Therapists (OT, PT, RT, ST) – Hawaii County Occupational, Physical, Recreational, and Speech Therapists

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Occupational therapy (OT) – A kind of therapy (a way to get better) from a physical or mental illness that focuses on activities that we do in our daily lives. This could include things like helping people learn how to take care of themselves again, helping children with disabilities be able to go to school, learning how to work again, and more.

Physical therapy (PT) – A way to treat a disease or injury by using physical methods such as exercise, massage, and heat treatment, among others. The idea is to save, make better, or restore movement and physical function.

Recreational therapy (RT) – This therapy uses recreation and other activity-based work to help people recover from illnesses and / or disabling conditions. The treatment is specially designed for the person and might include arts and crafts, cooking, dance, music, drama, social activities, fitness activities, games, puzzles, writing, and more.

Speech therapy (speech and language pathologist, or SLPs) – SLPs are experts in communication. They work with people of all ages from babies to adults. They treat many times of communication and swallowing problems.

Allison G. Rigg (OT)

Kailua-Kona, HI 96740

808 329-0591

<http://hawaiianrehabilitationservices.com/>**Big Island Physical Therapy by Pakolea (PT Clinic)**

740 Kilauea Avenue

Hilo, HI 96720

(808) 935-5255

BodyPro Physical Therapy, Inc. (PT, OT Clinic)

64-974 Hawaii Belt Road, Suite 103

Waimea, HI 96743

(808) 887-1371

<http://www.bodyprotherapy.com/>**Christian P. Robinson (OT)**

21 Kalaniana'ole Avenue C

Hilo, HI 96720

(808) 930-0777

Christopher R. Carlson (RPT)

Kailua-Kona, HI 96740

(808) 329-7744

Club Rehab Physical & Occupational Therapy (PT, OT Clinic)

75-5699 Kopiko Street

Kailua-Kona, HI 96740

(808) 329-7744

<http://clubrehabhawaii.com/>**Diane I. Bergeron (OTR – registered occupational therapist)**

78-6957 Kamehameha III Road

Kailua-Kona, HI 96740

808 329-0591

Hawaii Physical Therapy & Chiropractic Clinic (PT)

261 Waianuenue Avenue

Hilo, HI 96720

(808)961-5663

<http://www.hiptchiro.com/>

Jo Ann Hiroshige (PT)

78-6957 Kamehameha III Road

Kailua-Kona, HI 96740

(808) 322-2790

Jonathan S. Camacaylan (PT)

75 Hualalai Road

Kailua-Kona, HI 96740

(808) 329-0591

Joy B. Pruitt (Speech pathologist)

280 Kaiulani Street

Hilo, HI 96720

(808) 935-7096

Juyhun Kim (PT)

75-5699 Kopiko Street

Kailua-Kona, HI 96740

(808) 329-7744

Ke Ola Kino Physical Therapy (PT)

2064 Kilauea Avenue

Hilo, HI 96720

(808) 339-7478

https://keolakinopt.com/?utm_source=google-business-listing

Kiriu Sidney K (PT)

1292 Waianuenue Avenue

Hilo, HI 96720

(808) 934-4000

Knutowicz, Susan (PT)

75-5719 Ali'i Drive

Kailua-Kona, HI 96740

(808) 443-4574

Physical Therapist in the Kailua-Kona area.

Kona Rehab (PT Clinic)

75-1029 Henry Street, Suite 101

Kailua-Kona, HI 96740

(808) 334-0806

<http://www.konarehab.com/>**Laura S. Segaran (OT)**

944 West Kawaihina Street

Hilo, HI 96720

(808) 959-9151

Lisa A. Brittain (Speech Pathologist)

75-165 Hualalai Road

Kailua-Kona, HI 96740

(808) 329-0591

Mary A. Dahlager (PT)

75-184 Hualalai Road

Kailua-Kona, HI 96740

(808) 334-4400

Merril H. Kornbluth (OT)

75-165 Hualalai Road

Kailua-Kona, HI 96740

(808) 329-0591

<http://hawaiianrehabilitationservices.com/>**Michael G. Brown (PT)**

78-6957 Kamehameha III Road

Kailua-Kona, HI 96740

(808) 322-2790

Patti H. Taira-Tokuuke (PT)

116 Hualalai Street, Suite 101
Hilo, HI 96720
(714) 452-7123

Shannon Kitamura (PT)

944 W Kawaihani Street
Hilo, HI 96720
(808) 959-9151

South Kona Physical Therapy (PT Clinic)

82-6066 Mamalahoa Highway, Suite 7
Captain Cook, HI 96704
(808) 323-8123
<http://www.southkonapt.com/>

Therapydia Kona (PT Clinic)

78-6831 Alii Drive, Suite 420
Kailua-Kona, HI 96740
(808) 726-2991
<https://therapydiakona.com/>

Warren R. Sakaino (RPT – registered physical therapist)

155 Hoonanea Street
Hilo, HI 96720
(808) 981-0484

Wendy C. Correa (OT)

49 Kaiulani Street
Hilo, HI 96720
(808) 961-3081

Transportation – Hawaii County

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Hawaii County Economic Opportunity Council – Transportation services for elderly persons, those who are low-income, and / or have disabilities.

47 Rainbow Drive

Hilo, HI 96720-2013

(808) 961-2681 x 400

hceocdirector@hceoc.net

<http://hceoc.net/programs/transportation/>

Hawaii Island Hele-On Bus

(808) 961-8744

<http://heleonbus.org/>

Hele-On Shared Ride Taxi Program – Available in an area up to a nine-mile radius from a point in Hilo using purchased taxi coupons. The fleet includes seven taxi companies and an ADA accessible vehicle (through Kwiki Taxi) which is used for shared rides and regular fares.

<http://www.heleonbus.org/shared-ride-taxi-program-1>

Hele-On Kako`o Paratransit

(808) 961-8408

<http://www.heleonbus.org/paratransit>

Kona Airport Shuttle

ADA vehicle reservations must be made a minimum of 48 hours prior to date and time of service. Include accommodation information at time of booking.

Reservations 1-808-439-8800

<https://www.airportshuttlehawaii.com/shuttles/hawaii/>

Wheelchairs, Lifts, and Ramps – Hawaii County

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1-800Wheelchair

Toll free 1-800-320-7140

Access Lifts of Hawai`i

(808) 955-4387

Aloha Medical Supplies & Services Inc.

190 Keawe Street, Suite 15

Hilo, HI 96720

(808) 769-2849

Aloha Medical Supplies & Services Inc.

81-6645 Mamalahoa Highway

Kailua-Kona, HI 96750

(808) 323-3313

Aloha Medical Supplies & Services Inc.

64-957 Mamalahoa Highway, Suite 3

Waimea, HI 96743

(866) 887-2828

Disability and Communication Access Board (DCAB) – Modifying Your Home for Accessibility

https://health.hawaii.gov/dcab/files/2013/01/Modifying_Your_HomeFS.pdf

Electric Wheelchairs 101

1 (800) 225-9309

Customer Support

1 (800) 794-9832

Home Depot Wheelchair Ramps (Hilo store)

Note: You may need to go to the Kahului store page first, then search for “wheelchair ramps”

<https://www.homedepot.com/s/wheelchair%2520ramp?NCNI-5>

Lowe’s Wheelchair Ramps and Components (Kona store)

Note: You may need to go to the Kahului store page first, then search for “wheelchair ramps”

<https://www.lowes.com/pl/Wheelchair-ramps-components-Wheelchairs-mobility-aids-Accessible-home/4294642679?offset=36>

Thrive for Life Accessibility Specialists – Home modifications for accessible living

1441 Kapiolani Blvd., Suite 1114 #64015

Honolulu, HI 96814

(808) 797-2590